



**Report of the Cabinet Member for Health & Wellbeing**  
**Child and Family Services Scrutiny Performance Panel – 30**  
**April 2018**

**Children Services Complaints Annual Report 2016-17**

<b>Purpose</b>	To provide an overview of the social services complaints procedure and the work of the complaints team in this regard
<b>Content</b>	This report includes a summary of the complaints received in respect of Children Services during the financial year 2016/17
<b>Councillors are being asked to</b>	Consider the report as part of their review of Children Services
<b>Lead Councillor(s)</b>	Cllr Mark Child – Cabinet Member for Health and Wellbeing
<b>Lead Officer(s)</b>	Tracey Meredith – Head of Legal Democratic Services and Business Intelligence
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